



JANE GRAY DESIGN FABRIC ORDERING TERMS AND CONDITIONS

SUPPLIER:

We use a UK based printing supplier for our digitally printed fabric lengths.

TERMS:

FABRIC LENGTHS:

Minimum Order Length: 1 metre

Max Order Length: 100 metres*

We suggest before purchasing any lengths of fabric that an A5 sample is purchased, at £6.00 per design ordered.

*When ordering over 10m of any new design we will always recommend ordering a strike-off first. A 1m strike-off allows you to see how the colours and the fabric work together.

LEAD AND DELIVERY TIME:

Generally we work to a 15-20 day lead time. Lead times do vary throughout the year so it's always best to check with us.

All orders will be sent out via courier service and tracking details supplied once order is in transit to you.

NB: velvets and other heavy gsm fabrics may need to be delivered on a roll due to the nature of their construction.

PRICES:

Prices given are for fabrics only. Delivery charges will be applied and for all orders over 1 metre a £5.00 processing fee per design ordered will be applicable. These additional charges will be highlighted in the provided Estimate.

SHRINKAGE:

It is important to allow for shrinkage. Shrinkage can be up to 10% on most fabrics, however for stretch fabrics it can be up to 20%. Short runs shrink more than longer runs pro rata; however this is not a precise science. Shrinkage can vary from one batch of fabric to another.

FABRIC FOR CURTAINS AND BLINDS:

Due to the lightfastness ratings of the dyes we use, it is not recommended to order printing on natural fabrics intended for curtain and blind use. Fading from sunlight is inevitable. Consider choosing a polyester fabric as an alternative. As they use different dyes and printing methods, the results have more longevity.

COLOUR ACCURACY:

We will endeavour to ensure there is minimal colour variation between batches of printing, however there are circumstances beyond our control that may cause differences when reordering.

There may be some colour variation between batches of printing due to the natural characteristics of the materials used.

We do not offer colour matching as a service. It is advisable to carry out testing (strike-off/sampling) before placing an order to have a more accurate indication of how the final fabric will look.

QUALITY CONTROL:

On receipt, please examine the fabrics carefully before proceeding with any cutting or usage. Direct or indirect claims for any reason whatsoever will not be accepted once the customer, or any party acting upon their instructions, has cut, or processed the fabric in any way.

Claims for any alleged defects, or shortages, must be made in writing within seven days of delivery of the fabric.

WEBSITE:

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